EQUITY IN TELEHEALTH: A NEED FOR CHANGE

AMERICANS 65 & OLDER

OWN A SMARTPHONE or have home broadband access

- 73% of older Americans use the internet
- Among internet users, 60% were able to send an email, fill out a form, find a website

DIGITAL LITERACY

EQUITY AND INTERNET ACCESS

HIGH-SPEED INTERNET ACCESS

Urban/Rural Divide

| URBAN  | 97% |
| RURAL  | 65% |

Groups even less likely to have access to broadband

- People with disabilities are 14% less likely
- Hispanic patients are 42% less likely
- Black patients with certain disabilities, compared to their white counterparts, are 51% less likely

MEDICARE RECIPIENTS AND TELEHEALTH

How Medicare patients report accessing care

- Telephone only: 56%
- Video: 28%
- Both: 16%

The share of Medicare beneficiaries who had a telehealth visit using telephone only was higher among

- Age 75 and older: 65%
- Hispanics recipients: 61%
- Rural residents: 65%
- Enrolled in Medicare & Medicaid: 67%

FOR MORE ON EQUITY & TELEHEALTH, VISIT

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